Watermark Course Evaluations & Surveys Frequently Asked Questions

Note: Evaluation Kit has re-branded to Watermark Course Evaluations & Surveys

What is Watermark Course Evaluations & Surveys?
- o Watermark Course Evaluations & Surveys is the database the Office of Institutional Research is using to administer course evaluations.

Who do I contact if I have questions about course evaluations?
- o Contact the Office of Institutional Research at ir@usm.edu for any questions regarding course evaluations or Watermark Course Evaluations & Surveys.

Who do I contact if I have technical issues with course evaluations?
- o Contact the Office of Institutional Research at ir@usm.edu for any questions or issues regarding course evaluations or Watermark Course Evaluations & Surveys. Please do not contact I-Tech or Online Learning for technical issues.

When do course evaluations begin and end?
- o All courses are scheduled with a specific session (i.e. regular, 8 week 1, etc.). Therefore, their surveys will correspond with the ending date of their assigned session. Please see the chart below to determine when your course's survey will start and end.
- o FALL 2024 Course Evaluation Schedule:

Course Evaluation Timeline					
Course Session Type	Course Session Start Date	Course Session End Date	Course Evaluation Start Date	Course Evaluation End Date	Results Availability (in Faculty Success)
INT	8/5/2024	8/18/2024	8/15/2024	8/23/2024	12/18/2024
INT	8/5/2024	8/20/2024	8/15/2024	8/23/2024	12/18/2024
Regular 8W1	8/21/2024	12/13/2024	11/15/2024	12/15/2024	12/18/2024
	10/14/2024	12/5/2024	11/15/2024	12/15/2024	12/18/2024
8W2	10/14/2024	12/13/2024	11/15/2024	12/15/2024	12/18/2024
CE1	9/24/2024	10/25/2024	10/20/2024	10/28/2024	12/18/2024
					12/18/2024
CE3	10/28/2024	11/8/2024	11/3/2024		
CE3	10/14/2024	12/5/2024	11/15/2024	12/15/2024	12/18/2024

What if the survey times out on a student?

- o Have the student clear cache, close the browser, and re-click the evaluation link in their email. A student should never have to log into